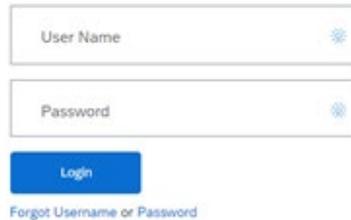


## 恢复用户名和/或密码

如果您忘记了特定账户的用户名或密码，可以使用以下步骤恢复：

### Supplier Login



The form contains two input fields: 'User Name' and 'Password', each with a small eye icon to toggle visibility. Below the fields is a blue 'Login' button and a link labeled 'Forgot Username or Password'.

前往 Ariba 供应商登录页面 <https://supplier.ariba.com/>。如果您希望恢复用户名，点击 **Forgot Username**（忘记用户名）超链接。如果您希望重置密码，点击 **Password**（密码）超链接。

### Recover your username

Enter the email address you used to register with SAP Business Network.



The form includes an 'Email address' input field, a blue 'Submit' button, and a 'Cancel' link.

您将被引导到 **Recover your username**（恢复您的用户名）或 **Reset your password**（重置您的密码）页面，在那里您需要输入您的电子邮件地址并点击 **Submit**（提交）。

### Request for your Ariba Commerce Cloud username

Dear SAP Business Network User,

This email message has been sent in response to your request to retrieve your Ariba Commerce Cloud username.

Note: Ariba Commerce Cloud usernames are in email format. The following Ariba Commerce Cloud usernames are associated with your email address:

Note: Ariba Commerce Cloud usernames are in email format. The following Ariba Commerce Cloud Test account usernames are associated with your email address:

Sincerely,

SAP Business Network team

If you do not want to receive future notifications, update the email address for your account or discuss this with your company's SAP Business Network account administrator.  
SAP Business Network Privacy Statement | Terms of Use | Help Center

如果您选择恢复用户名，您将收到来自 Ariba 的电子邮件，其中列出了与您提供的电子邮件账户关联的所有用户名。

### Reset your password

Dear SAP Business Network user,

You have multiple accounts associated with your email address. Choose the account you want to reset the password for.



如果您选择重置密码，您将收到来自 Ariba 的电子邮件，其中列出了与您的电子邮件关联的所有账户。要重置密码，只需点击账户用户名旁边的蓝色箭头并选择一个新密码。

Note: The link will expire in

**24 hours**

If an error occurred when trying to reset this user's password using the email address provided, reset this user's password using this user ID.