

Business Email Compromise Fraud



A supplier security alert.

MSD takes fraud and information protection seriously.

Please be aware that, with our increased reliance on virtual communication, the incidence of Business Email Compromise (BEC) is on the rise. BEC uses email and other electronic communications to impersonate an executive, employee or other person of authority. Requests for payments or access to employee payroll or W2 information (U.S. only) are then made fraudulently on behalf of a business.



What You Should Know

MSD is committed to protecting your business and banking information. In accordance with our Global Privacy Office, our Information Technology processes and guidelines, and aligned with local and regional regulations, our trained staff applies strict processes and controls to the collection, validation and capture of data,

with multiple check points and regular audits of our procedures and practices.

To better protect your business:

- Use secondary channels, or two-factor authentication, to independently verify requests for account information changes.
- Ensure URLs in emails are associated with the business they claim to be from.
- Be alert to hyperlinks that contain misspellings of the actual domain name.
- Verify the email address used to send emails, matching it to the sender, especially when using a mobile or handheld device.
- Create intrusion detection system filters to flag e-mails with extensions that look like company e-mail. For example, the legitimate e-mail of ceo@abc_company.com would flag as fraudulent e-mail from ceo@abc-company.com.
- Monitor financial accounts on a regular basis for irregularities, such as missing deposits.
- Keep all software patches on and all systems updated.
- Ensure settings on employee computers allow full email extensions to be viewed.
- Know the contact information for your local [Resolution Center](#), alerting them if you feel you are a victim of BEC and it relates to Merck or MSD; otherwise contact local law enforcement.

For More Information

Visit our [Privacy page](#) or refer to information from the [FBI Internet Crime Complaint Center](#) or your local law enforcement authority.

Merck is known as MSD outside of the U.S. and Canada.

